

## Coming soon: New payment process for members

A new and improved payment system will come online for Chugach members at the end of March, designed to make paying your Chugach bill easier and more efficient than the current system.

The new system will make it easier to set up automatic payments, provide more up-to-date billing and account balance information, use new payment methods, such as Apple Pay and Pay Pal, while securely storing member payment information for future use. There will also be



opportunities to set up new billing and payment notifications and reminders, including email and text messaging. To use the new

payment system, members will be asked to take action to update their financial information.

As March 2023 gets closer, look for further updates on how the system works and what steps you need to take to use it most effectively. Chugach will be reaching out to members with a variety of tools, providing information so that you will be prepared for the upcoming change. Watch the Outlet, social media, and our website for more information and updates.



**SAVE THE DATE: HOME ENERGY EFFICIENCY WORKSHOP • JANUARY 19, 2023 • 6-7 PM**

Learn how to monitor and manage your electric use and about incentive programs available at Chugach.

TO REGISTER, EMAIL: [SAVE\\_ENERGY@CHUGACHELECTRIC.COM](mailto:SAVE_ENERGY@CHUGACHELECTRIC.COM)

## Chugach Annual Meeting and Election planned for May 2023

As we start a new year, Chugach staff is making plans for the 2023 annual meeting and election. The annual meeting is scheduled for Friday, May 19, 2023, at ChangePoint Alaska. The annual meeting will be held the same day as Chugach's Member Appreciation Event. More details to come in future Outlets and at [chugachelectric.com](http://chugachelectric.com).

### *Nominations open for two board seats*

Voting in the annual election will begin in mid-April. Two candidates will be elected to 4-year terms on the Chugach Board of Directors. Members who are interested in being considered by the Nominating

Committee, should call (907) 762-4489 to obtain a candidate packet. Candidate applications and resumes for the Nominating Committee's review must be received by 5 p.m. Tuesday, Feb. 7, 2023.

### *Bylaw submissions open*

Members may submit proposed bylaw changes for consideration by the Bylaws Committee until 5 p.m. on Tuesday, Feb. 7, 2023. Bylaw proposals should be submitted to: Julie Hasquet, PO Box 196300, Anchorage, AK 99519-6300 or [julie\\_hasquet@chugachelectric.com](mailto:julie_hasquet@chugachelectric.com). Members with questions can call (907) 762-4489.



Chugach volunteer bell ringers

## In the community | Holiday happenings

Chugach connected with the community in several ways over the holiday. We continued our annual tradition of donating 450 turkeys to 10 local non-profits. Chugach employees also donated dozens of toys through the Salvation Army's Angel Tree program and several showed up to ring the bell for the red kettle program. Supporting our neighbors is a key priority at Chugach. {246381 }



Angel Tree donations

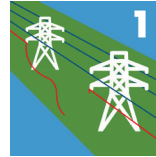


Delivering turkeys

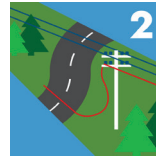


## Power outage restoration priorities

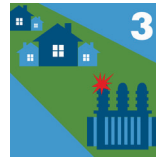
When we have outages caused by severe weather, how do we decide where to send crews first? Here's the order of business for our crews:



**1** First, we assist police and fire with public safety issues and focus on outages that affect hospitals, schools and businesses.



**2** Wires blocking main roads and wires down on buildings or vehicles are next due to the safety hazards they present.



**3** Next to be restored are substation main line circuits that serve neighborhoods and businesses.



**4** Smaller outages that affect a few homes are next. These may be caused by transformer malfunctions or downed lines.



**5** Last to be restored are outages impacting non-essential street lights.

## CHUGACH EMPLOYEE SPOTLIGHT

From Engineering to Operations to Member Services, all of Chugach's roughly 460 employees live and work in Alaska.

Each month we will introduce you to one of our employees who work every day to provide safe, reliable power to our members.



**Name:** Ron Vecera  
**Position:** VP, Risk Management & Administrative Services  
**Time at Chugach:** 40 years

Ron, who started as a rates analyst at Chugach in November 1982, has enjoyed learning a variety of skills and growing into new roles. Ron says one of the most interesting parts of his time at Chugach is being a part of many changes over four decades.

## Green Corner Reducing our carbon footprint



Are you using your fireplace efficiently? Remember to turn down the thermostat when burning a fire and close the damper when a fire is not burning.

Source: Energy.gov



### The Outlet

A Publication of Chugach Electric Association, Inc.  
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### Member number hide-n-seek

Find your member number in (brackets) in the Outlet and get a \$100 credit on your electric bill. Call Chugach at 907- 563-7366 to claim your prize.